10 questions to ask your DNS provider - for the public sector.

If you are working in the public sector, what should you ask to ensure your DNS service is as secure and robust as possible?

1. What steps do you take to prevent downtime and to ensure that our domain can always be reached?

2. What kind of onboarding and support is available? Can you support us 24/7?

3. Do you provide an anycast DNS service and can you explain how this will help our domain?

4. How worried should we be about DDoS attacks? What level of protection does your service provide against these kinds of attacks?

5. What actions do you take and what services do you have in place to protect us against DNS Hijacking?

6. What security strategy do you offer to help protect our domain? How much support can you give us in setting up, maintaining and monitoring this security?

7. We have a very specific set of rules for signing up a new IT partner. What support do you provide to ensure we can follow the IT rules specified by the government?

8. What type of agreement do you offer and what specific SLA is available in terms of uptime, number of active sites, and geographical spread of your service?

9. What kind of tools and APIs are available and how will this help us simplify our DNS management?

10. How do you ensure compliance with the latest government regulations and technical standards?

Netnod and Excedo, the DNS experts

Netnod and Excedo provide DNS services with 100% uptime using advanced DNS platforms with truly global footprints. Our DNS solutions ensure online availability, security and protection from DDoS attacks. Our experts advise governments, policy-makers and the technical community on the latest regulatory and DNS developments.

Excedo specialises in fully managed DNS solutions for large enterprise clients and the governmental sector as well as providing a premium secondary DNS service. Read more about Excedo's DNS services here.

Netnod provides premium secondary DNS services for a range of customers including enterprise, public sector and some of the biggest Top Level Domains (TLDs) in the world. Netnod is also trusted by Sweden to distribute Swedish national time and by the world to operate one of the world's 13 DNS root name servers. Read more about Netnod's DNS expertise here.